

Product: Plasma TV	Models TH65PZ850U, TH58PZ850U, TH50PZ850U, TH46PZ850U, TH58PZ800U, TH50PZ800U, TH46PZ800U, TH42PZ800U, TH50PZ80U, TH46PZ80U, TH42PZ80U, TH50PX80U, TH42PX80U, TH50PZ85U, TH46PZ85U, TH42PZ85U	Number: TT-08-41
Code: B62		Date: Jun 13, 2008
	Model Year: 2008	

PCB Designation: A boards supplied from factory

Part #: TNPH0716XXX, TNPH0721XXX & TNPH0731XXX series

Symptom:

Once AC power cord is plugged in, unit will turn on by itself. Depends on factory settings, unit will either display Video, Component or Tuner icon. After few seconds, screen will change to service mode automatically.

NOTE: Since unit is in service mode, only buttons 1, 2, 3 or 4 on remote are working (rest of buttons are non-functional).

Cause: All new A boards supplied from factory needs to be initialized.

Remedy:

1. Perform **HARD RESET** of Plasma TV unit by pressing & holding **VOL DOWN (-)** on unit and **MENU** button on remote at the same time for about 3 seconds.
2. After hard reset, please confirm if Plasma TV powers ON in user mode and check overall functionality.